

# ROBELLE

## WINTER POOL COVER

### Economy 5-Year Limited Warranty and Service Policy

#### WARNING

#### AVOID DROWNING RISK - THIS IS NOT A SAFETY COVER.

STAY OFF COVER - WILL NOT SUPPORT WEIGHT. KEEP CHILDREN AWAY - CHILDREN OR OBJECTS CANNOT BE SEEN UNDER COVER. REMOVE STANDING WATER - CHILD CAN DROWN ON TOP OF COVER. REMOVE COVER COMPLETELY BEFORE ENTRY OF BATHERS - ENTRAPMENT POSSIBLE. NON-SECURED OR IMPROPERLY SECURED COVERS ARE A HAZARD.

**NOTE:** Before installing your new winter cover, be sure it is free of defects and is the correct size. ONCE INSTALLED, covers are **not eligible** for exchange for existing patent defects or incorrect size.

Robelle Industries, Inc. (distributor) warrants to the original purchaser of this product that it will remain free from defect in material and workmanship for a period of five (5) years from the date of purchase. Such defects will be repaired or replaced at our option, for a fee as described below.

#### FEES

During the first year, repair or replacement will be made at no charge. From the third year through the eighth year, a service charge will be charged according to the chart below. The percentage due is based on the suggested retail price of the item in question at the time that the claim is made.

- First Year - No Charge
- Second Year - 30%
- Third Year - 50%
- Fourth Year - 60%
- Fifth Year - 80%

#### TO FILE A CLAIM

No product will be accepted by the Warranty Repair Center without a **return authorization number**. To obtain this number, send a photocopy of the warranty and a copy of the original sales receipt to the address below. Include a statement describing the location and the nature of the problem and a photograph (nonreturnable) of the defect. Be sure to include your shipping address, a daytime phone number and email address. We will send you a return authorization number and directions on how to return the product.

Cover requiring warranty service must be received by us by June 30th of any year to ensure a timely return.

During the first 30 days from the date of purchase, you may contact the store where the product was purchased for service under this warranty. After this time, you must deal directly with the Warranty Repair Center at the address below. Please note: the health regulations prohibit us from accepting anything that is not clean dry and properly boxed. Remove all hardware, cable, water tubes and return only the cover.

#### FREIGHT

All shipping charges involved in returning defective products to the Warranty Repair Center, or in returning products to the purchaser, must be borne by the purchaser. All shipments to the Warranty Repair Center must be prepaid and C.O.D. shipments will not be accepted. Covers will be returned freight collect via the best possible carrier.

The only exception will be products that prove factory defective in the first 30 days from the date of purchase. Those items only may be returned to the store where originally purchased and the store will bear the cost of transportation from the store to the Warranty Repair Center and back to the store. Robelle will not be liable for transportation from the store to the customer's home.

#### EXCEPTIONS, LEGALITIES AND OTHER FINE PRINT

This warranty does not cover items subject to abuse, negligence, acts of God and normal wear-and-tear.

**NOTE:** Excessive abrasion, holes caused from wear and wind damage and grommets pulling out are specifically excluded from this warranty. In areas of high wind, the anchoring of the cover is most important. The anchoring should prevent any billowing of the cover. Sharp corners on your pool must be padded with a soft material, such as foam rubber. Failure to do so voids your warranty.

Neither manufacturer, distributor or dealer will be held liable, under any circumstances, for any labor, or any other replacement and/or any incidental or consequential cost, damages, installation or reinstallation of this product resulting from any defects in design, workmanship or material.

This warranty is not valid unless the registration form below is filled out within 30 days of the date of purchase and mailed to the address below.

**ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE FIVE (5) YEAR PERIOD AFTER THE DATE SOLD TO THE ORIGINAL PURCHASER AND THEREAFTER ARE EXCLUDED.**

This warranty gives you specific legal rights. You may also have other rights, which may vary from state to state.

**Robelle Industries, Inc.**

Warranty Repair Center, 131 Tosca Drive, Stoughton, MA 02072

W188/B10013-5

# ROBELLE

## WINTER POOL COVER 5-Year Warranty Form

(Must be mailed within 30 days from the date of purchase)

Name \_\_\_\_\_ Date of Purchase \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Day Phone (\_\_\_\_\_) \_\_\_\_\_ email \_\_\_\_\_

Dealer \_\_\_\_\_ (Store) Purchase Price \_\_\_\_\_

Item No. (Printed on box) \_\_\_\_\_ Pool Size \_\_\_\_\_

*I am signing this card to register my pool cover. I acknowledge I have read and fully understand this warranty.*

original purchaser's signature \_\_\_\_\_

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#### Why did you buy this Robelle Product?

(Check as many as apply)

- Reputation
- Style
- Quality
- Selection
- Professional Sales Help
- Internet - Web Site:
- Advertising
- Warranty
- Price

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